

The Institute of Configuration Management proudly presents

CMII World 2006



The 19th Annual CMII Conference

Gaylord Opryland Resort
Nashville, Tennessee
September 10 - 13, 2006

Agenda



General Jackson Showboat, Cumberland River at downtown Nashville

CMII World 2006 Conference
As-Held Agenda

CMII Conference Agenda Overview



All events listed took place at the Gaylord Opryland Resort and Convention Center.

Sunday, September 10, 2006

- 12:00pm - 4:30pm Exhibitor Set-up in Governor's C/D
- 3:00pm - 5:00pm Early Registration in Governor's C/D foyer
- 5:00pm - 7:00pm Welcome Reception in Governor's C/D

Monday, September 11, 2006

- 7:00am - 8:00am Registration, Breakfast and Exhibits in Governor's C/D
- 8:00am - 12:00pm General Session in Governor's C/D
- 12:00pm - 1:00pm Luncheon in Washington B Ballroom
- 1:00pm - 4:00pm Afternoon Flights: Sessions and Software Demo's in Jackson Rooms C, D, E & F
- 1:00pm - 5:00pm Exhibits Open in Governor's C/D

Tuesday, September 12, 2006

- 7:00am - 8:00am Registration, Breakfast and Exhibits in Governor's C/D
- 8:00am - 12:00pm General Session in Governor's C/D
- 12:00pm - 1:00pm Luncheon in Washington B Ballroom
- 1:00pm - 4:00pm Afternoon Flights: Sessions and Software Demo's in Jackson Rooms C, D, E & F
- 1:00pm - 5:00pm Exhibits Open in Governor's C/D

Wednesday, September 13, 2006

- 7:00am - 8:00am Breakfast and Exhibits in Governor's C/D
- 8:00am - 11:00am General Session in Governor's C/D
- 1:00pm - 5:00pm CMII Courses I and IX in Canal Rooms D & E

Thursday, September 14, 2006

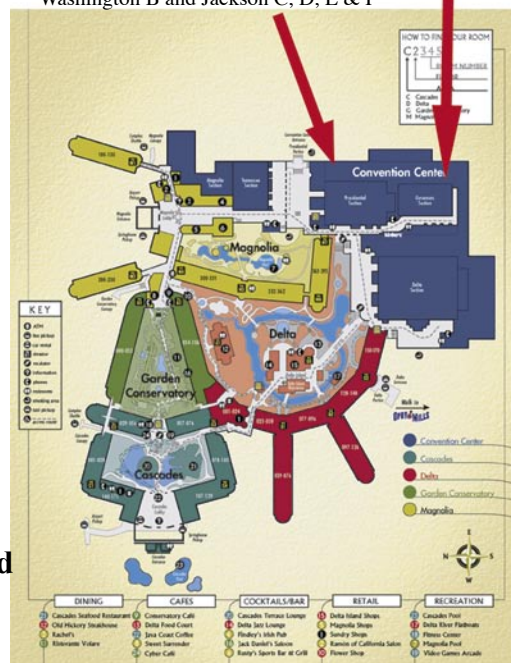
- 8:00am - 5:00pm CMII Courses I and IX in Canal Rooms D & E

Friday, September 15, 2006

- 8:00am - 12:00pm CMII Course I in Canal Room E
- 8:00am - 5:00pm CMII Course IX in Canal Room D

General Session & Exhibit Room
Governor's C & D

Lunch and Afternoon Breakout Sessions
on second floor in
Washington B and Jackson C, D, E & F



Floorplan of the Gaylord Opryland
Resort & Convention Center

CMII 2006 Conference General Session Speakers

listed in order of appearance

Monday, September 11, 2006

“CMII Awareness and Overview” by Steve Easterbrook, Institute of Configuration Management

The CMII Awareness session is an overview of how CMII fits into the activity of running a business. For those CM Professionals not familiar with CMII, this overview will aid in understanding a more effective and efficient approach to CM as practiced by CMII professionals. For those with CMII certification, the overview will provide an update of CMII principles previously learned, and is of great value in introducing CMII principles to your management.

Steve became the President of ICM in 2006. He was a CM manager in the government and commercial sectors for 12 years before joining ICM in 1993. With ICM, he has served in multiple roles, from an instructor to VP of Marketing. He holds a B.S. degree from Cornell University and an M.B.A. from Bryant University. He is CMII certified, a CMII Professional, and a certified CM process lead assessor. Steve is also a past president of the Association for Configuration and Data Management.

“Implementing the Global Configuration Management Plan for the 787” by Dave Presuhn, Chief Engineer of Configuration Management, Boeing Commercial Airplanes

Boeing Commercial Airplanes adopted a new business model on the 787 where a substantial portion of the basic design is performed by international partners. This presentation will discuss the issues regarding how the Configuration Management Plan was developed and implemented, and how it continues to evolve as the program proceeds through the design and initial build stages.

Dave Presuhn is currently the Chief Engineer of Configuration Management and Product Definition Integration for Boeing Commercial Airplanes. During his 26 years at Boeing he has held engineering and management positions in the areas of Test Management, Change Management, Project Management, and Quality Management Systems. He is a graduate of South Dakota School of Mines and Technology and received his CMII Certification in 1996.

“Steering through a CMII Implementation” by Michael LaFramboise, Manager of Manufacturing Engineering, Delphi Steering

□ areas and all phases of project execution. The global enterprise includes 9 engineering centers and 18 manufacturing locations in 12 countries. Steering has been able to first define their best “manual” process for CMII, and is now implementing their automation tool to increase efficiency. They have been able to standardize the request, approval, and implementation of changes across the enterprise, which has resulted in significantly increased levels of change communication and coordination. The CMII process is recognized by the or□ improvement activities.

□ process across Delphi Steering. He is the Manager of Manufacturing Engineering at Delphi Steering in Saginaw, Michigan. Michael has 29 years of industrial experience with General Motors and Delphi Corporation, including manufacturing engineering, product en□ process across 18 manufacturing plants globally and establishing a single common manufacturing process across the organization.

“Implementing CMII in the USSTRATCOM IT Infrastructure” by John (Jack) Hanf, ITCC Configuration Manager, Computer Sciences Corporation (CSC)

This presentation is intended to show how the Information Technology Capabilities Contract (ITCC) is implementing the CMII model in the United States Strategic Command’s IT infrastructure using nationally known tools such as Remedy and Altiris coupled with the government’s Asset Inventory Management (AIM) system and the Software Licensing and Inventory Control (SLIC) application, a locally created application, to manage assets and control change. The presentation will cover the obstacles initially identified, steps taken to overcome them, the successes enjoyed and the mountain looming on the horizon.

John (Jack) Hanf works for Computer Sciences Corporation (CSC) and is the Configuration Manager for the ITCC contract where he i□ responsible for developing processes and procedures for tracking equipment and software throughout the asset’s life cycle. Jack’s CM knowledge comes from 24 years of communications and operations experience and 15 years of application programming. He holds both Bachelors and a Masters degree, and is CMII Certified.

“Australia – The New CMII Frontier” by Scott Warbrick, MSX International, Australia

Despite a slow start a year ago with only a few participants, CMII is now starting to gather real momentum in Australia. The alliance established between MSX International and the Institute of Configuration Management in late 2005 is paying real dividends. The visibility of CMII is also growing via increased participation in the training courses and briefings to both business meetings and Defence forums.

This presentation outlines the journey CMII has undergone in Australia and looks at the vision for the future, particularly the quest to have the Australian Defence Force and Industry replace an outdated Military Standard (Mil Std 973) with the CMII platform. CMII in Australia – boldly going where only a few have gone before...

Scott Warbrick spent ten years in the Royal Australian Air Force followed by two years of study in Network Computing. His experience

the technical documentation group at MSXI Australia and is the subject matter expert on SGML/XML and CSDB/CMS systems. He received CMII certification in 2005 and began teaching the CMII courses in 2006.

Tuesday, September 12, 2006

“CM Personality Types” by Deborah Boneham, Boeing Australia Ltd.

What makes a good CMer? Great skills. Of course! CMII Certified? Of course! What about personality? Do we know which are the most suitable personality types to become a CM professional? This presentation delves into the personality traits, both good and bad, found in CM professionals today. With a little humour, we look into the results of surveys, interviews and personality tests and begin to discover which personality traits are desirable to becoming a successful CMII professional.

Deborah has worked as a CM professional in the Australian aerospace industry for the past 19 years. The list of programs she has worked on is many and varied: F/A-18, F-111, Chinook, AEW&C, Boeing 747, 757, 777, A330/A340 and a couple of missile programs to name a few. The design and implementation of processes and support tools has been a dominant focus for her during the last ten of those years.

“CMII Implementation at EMBRAER” by Manoel de Queiroz C. Santos, Configuration Engineer, EMBRAER, Brazil

This presentation is intended to show how EMBRAER organization is customizing the CMII model to work for us. The organizational challenges will be presented as well as the plan for implementing a configuration management process improvement project.

Mr. Manoel de Queiroz C. Santos has been a Configuration Engineer at EMBRAER for the last 6 years. Nowadays his main focus is on managing and implementing process improvement initiatives. He holds a BS and MSc. in Mechanical Engineering and received his CMII certification in October 2005.

“The Struggle to take CMII global” by Doug Shelburne, Manager of Quality/Management Systems for Fuel America, AREVA

This presentation reviews the development of CMII in Fuel America from the start in 1994 to the present. This includes a merger with a different company in the US, and the issues facing the integration of the US business with the French and German regions.

Douglas D. Shelburne is the Manager of Quality/Management Systems for Fuel America a part of AREVA. Fuel America designs and fabricates nuclear fuel and control components. The company also provides engineering services associated with the nuclear fuel cycle and field services. The parent company, AREVA, has 58 thousand employees with manufacturing facilities in 40 countries. AREVA is world leader in nuclear power and the only company to cover all industrial activities in this field. Mr. Shelburne has been
gu-
ration management and quality, and he is CMII Certified.

“CM Process Optimization” by Steven Bement, Group Program Manager, Configuration Management, E&D Hardware Division, Microsoft

Having a vision and successfully selling it to upper management is only the beginning! We've been working our way through: transformi-
ing PDM software), challenging a deep rooted culture to do things differently, being flexible to accommodate various product development models, and utilizing the power of metrics to drive results. This presentation will share what has worked and what has not, on our way to establishing a service oriented configuration management team exercising consistent processes and procedures.

Steven Bement has been employed by Microsoft for the past 10 years. Beginning his tenure with configuration management responsibilities for various software products, he returned home to his hardware roots in 2000 when he joined the Xbox team. Today he manages the configuration management team responsible for all Microsoft hardware products. Previous to Microsoft, Steven worked in the telephony, diagnostic ultrasound, and data collection industries. He became CMII certified in 1996.

“CM Process Improvement and the International Space Station” by Ginny Stephenson, Change Management Lead, NASA Johnson Space Center

This presentation will discuss the steps that NASA Johnson Space Center is taking to improve Configuration Management on the International Space Station Program (ISSP).

Ginny Stephenson is the Change Management Lead in the Program Planning and Control Office within the ISS Program. In this capacity, Ginny is responsible for managing all Change Management activities for the ISS Program which includes working with 4 different contractor companies, implementing Change Management Process Improvement Activities, and overseeing the work products of 100+ people. Ms. Stephenson’s career consists of 20+ years experience in both the Government and private industry in Process Improvement, Project Management, Training & Quality management positions. Ginny became a CMII graduate in May, 2005 and is currently pursuing her CMII certification.

“Quality: Everyone, Everyday!” by Craig Senior, AIMS Configuration Manager, Public Works and Government Services, Canada

Workin□

ing efficiency. These ideas can be used by anyone at any level in any role. Magically, they complement CMII!

Craig Senior, CMIIC, began working in the computer industry with SHL Systemhouse, installing hardware and software for Canada-wide implementations for clients such as Canada Post and the Department of National Defence. He learned first-hand the value of documenting as-planned, as-built baselines and the bill of materials and getting it right the first time. When he took his CMII certification course, he had MANY “Ah ha!” moments and knew with CMII he would be among friends.

Wednesday, September 13, 2006

“CM Process Improvement at FBI Headquarters” by Frances Hart, Configuration Engineering Manager Stanley Associates, Inc.

Frances just completed over three years doing configuration management for various projects and organizations at FBI Headquarters in Washington, D.C. Most recently she was a Principal Consultant for Keane, Inc, headquartered in Boston, assigned to the FBI’s OCIO organization. Keane’s role is to improve business operations and IT effectiveness through delivery of high-value business solutions. Frances provided program management support to new and legacy systems.

Frances has 23 years of Configuration Management experience and received CMII Certification in 1994. Frances’ CM experience started as a clerk researching effectiveness for ECPs for an Air Force Intelligence gathering system. She spent the first 20 years supporting Dept. of Defense projects before switching to supporting the FBI. The OCIO position for the FBI was a unique opportunity to leverage years of CM process experience to further the CIO’s goal of making IT at the FBI a world class organization and contribute to homeland security. On September 5th Frances returned to the DoD realm as Configuration Manager for a software development project in Arlington, Va.

“A Year of Planning, Cooperation and Achievement” by Bob Sutter, CM – Asset Management Lead, Midwest Independent Transmission System Operator (MISO)

This presentation will consist of describing how a non-profit company, Midwest Independent Transmission System Operator (MISO) founded in 1996 as the nation’s first Regional Transmission Organization (RTO) approved by the Federal Energy Regulatory Commission (FERC) has evolved into a company that processes an average of \$3 billion in transaction a month.

So what is MISO? To the Japanese, Miso, a fermented soya food, is one of the world’s most delicious and versatile foods. For the Japanese, a cup of Miso soup in the morning starts the day....

To Midwest – America – MISO is an essential link in the safe, cost-effective delivery of electric power across much of North America, committed to reliability, the nondiscriminatory operation of the bulk power transmission system, and to working with all stakeholders to create cost-effective and innovative solutions for our changing industry. MISO ensures available reliable power to the Midwest.

Mr.□

the utility market, over 20 years were involvement with nuclear power. These activities included plant monitor, control and security systems to replacement obsolete technology with new technologies. One example was the replacement of BWR analog feed water

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failure (MTBF) of over 50 years with the fault tolerant design. During the last 10+ years, Mr. Sutter has shifted from the power plant segment of the energy business to the energy headquarters IT business segment. Prior to becoming involved with electric utilities, Mr. Sutter spent 10+ years working with flight simulators that included NASA’s Apollo and LEM, Commercial airline DC8, DC9, 727, 707, 747 and Sweden’s J-37 fighter jet.

“CMII and your food chain. Providing value and an ultimate customer experience through managed continuous improvement in a Lean Enterprise” by William A. Watson II, Vice President Worldwide Engineering, The GSI Group

Will is the Vice President of Worldwide Engineer for The GSI Group in Assumption, IL and was certified in CMII in 2002. He has 23 years of experience covering the Aluminum, Defense, Automotive and Agricultural lines of business. Responsibilities ranged from Environmental Services, Facilities, Construction Management, Manufacturing Projects, Manufacturing Processes, Product Teams, Vehicle Platforms, Engineering Departments and Product Lifecycle Management. Currently he is responsible for Worldwide Engineering, Product Development and related business processes and procedures for The GSI Group, a world leader in the Grain, Poultry, Swine and Associated Equipment Businesses.

“Improving Configuration Control of Drawings at Arnold Engineering Development Center” by Brad McClure, Systems Engineer, Aerospace Testing Alliance (ATA)

This presentation is intended to show how the Aerospace Testing Alliance (ATA) has made improvements to the Configuration Control of Drawings at the Air Force’s Arnold Engineering Development Center (AEDC) located at Arnold Air Force Base, TN. AEDC is an Air Force Material Command test organization and a national test center. AEDC operates the largest complex of ground test facilities including; aeropropulsion and aerodynamic wind tunnels, space chambers, ballistic ranges and arc heaters. ATA is a joint venture of Jacobs Sverdrup, Computer Sciences Corporation and General Physics. A current initiative of ATA is to improve the Change process in an effort to fully evolve into a closed loop system that will ensure ‘Released for O&M’ drawings are always updated as part of the configuration change. We will review the obstacles and successes of incorporating CMII fundamentals into a custom tailored approach for a defense test facility. ATA’s approach to improving the Quality of asset changes and how those details are documented and communicated to the ‘team’ in a clear, concise, and valid manner may also help others further introduce CMII to their organization.

Brad McClure is a Systems Engineer in the Investments-Design Group of ATA and is responsible for development and implementation of Systems Engineering and Configuration Management initiatives. Mr. McClure’s CM knowledge comes from 19 years of technical, Engineering, Quality, and Manufacturing experience in both application and management roles. His 12 years with Nissan North America’s Vehicle and Powertrain Assembly divisions in conjunction with the more recent transition into the Defense industry with ATA, has provided Brad an insight and appreciation of successful “best practices” not afforded many. He holds a Bachelor’s degree from the College of Engineering at Tennessee Technological University with a minor in both Business and English, and is CMII certified.

Master of Ceremonies

The 19th Annual CMII Conference Master of Ceremonies: Mr. Bill Deringer, RS Information Systems

Bill i□

He is the Director of Weather Radar Programs at RS Information Systems; his experience includes production management, facility management, systems engineering and configuration management. Bill is an active CM practitioner, ICM instructor and is CMII Certified.

Afternoon Breakout Sessions held September 11 and 12, 2006

“Taking CM to the Enterprise Level” by Cynthia Hauer, President, CEO, Millennium Data Management, Inc.

This workshop will feature how to develop strategies to identify, promote, and counter negative and positive perceptions encountered in the process of taking CM to the enterprise level.

Cynthia C. Hauer is president and chief executive officer for Millennium Data Management, Incorporated, in Huntsville, Alabama. MDM’s clients are both government and commercial industry, located in the US, Europe, and the Pacific Rim – including the telecommunication industry in the People’s Republic of China, and Hong Kong. MDM also has a prime contract with Department of Defense to advise on CM and DM policy issues, and to develop guidance to support DoD goals. Cynthia’s background is in computer science, and she came to the practices of data management and configuration management through repeated experiences wherein data was not available, nor managed in ways that made it useful or retrievable. Cynthia was certified in CMII and NDIA in 1999. She has 23 years of professional experience in industry in technical and management positions.

“The Business Case for CMII Outside the Engineering Organization” by Peter L. Smith, Project Director, Services Valuation, Boeing

CMII class material emphasizes the value of CMII in improving the efficiency of the engineering organization. In addition, there is significant value that is captured by other organizations within the enterprise, and by the enterprise as a supplier and a buyer in external markets. Mr. Smith’s seminar will provide some sample techniques for quantifying all these values, and will illustrate a simple way to develop the business case numbers. He will provide an example based upon the case of airplane ownership transfer, that he touched upon in his presentation at CMII 2005. The audience will participate and there will be lots of question-and-answer opportunity.

Peter L. Smith is currently leading development of economic modeling software, that quantifies the value to airlines of commercial aviation services. His career spans over 25 years in The Boeing Company (20 years); AT&T Communications; the New Town Metro in Lille, France; and local transportation agencies in the U.S. He has led software development projects and software process improvement; analyzed market, economic, and network data; developed strategic plans; and managed marketing programs. He studied transportation engineering at Northwestern University; and he holds a B.A. from Harvard University, an M.B.A. from the University of Washington, and Boeing’s Software Engineering Process certificate. Mr. Smith was CMII-certified in 1996 and has taken every class offered by the ICM. He is honored to contribute for the fourth time to a CMII conference.

“Using the CMII Baseline for Managing Product Options” by Tina Willis, Intermec Corp.

Tina Willis is a Sr. Configuration Management Analyst at Intermec Technologies Corporation. She has been performing Configuration Management activities for the past 14 years. Tina has been a graduate of CMII since August of 2000. She enjoys softball, the outdoors and spending time with her family.

Afternoon Breakout Sessions continued

“Providing an Evidence Framework for CMII Activities” by Larry Gurule, CMII, President, i-Infusion a CMII Certified Provider

This workshop will feature strategies on how to develop, capture and quantify the operational process information (the Evidence Framework) needed for CMII activities.

Larry Gurule is President of I-Infusion (CMII Certified Provider), a consulting organization specializing in improving Operational Understanding, Data Quality and Usefulness, and Automation Tool Selection, Integration and Oversight. Larry has over 25 years experience with manufacturing, enterprise data management, engineering system design and implementation. Additionally, Larry has owned and/or held a senior level position in manufacturing based businesses, as well as lectured to, and/or consulted with, hundreds of individuals from Fortune 500 companies on process improvement and IT implementation initiatives. Larry holds a Mechanical Engineering degree from the University of Colorado and is a CMII Certified Professional.

“CMII Process Improvement - Understanding People Issues” by Frank Frisina, Senior Performance Engineer, NY Power Authority

An organization always tries new ideas to keep ahead of its competitors. The pressures on organizations to meet the challenge of change often exceed the successful methods managers have used in their attempt to transform their companies. Routinely, we fall short.

Culture isn't just one aspect of the change—it is the change. An organization is the collective capacity of its people to create value. Management systems can set you on the right path and carry you for a while. Most company cultures describe the same things—teamwork, excellence, and integrity. These kinds of values don't necessarily translate into the same kind of behavior in all companies—how people actually go about their work, how they interact with one another, what motivates them. That's because the really important rules aren't written down anywhere.

In this presentation, 30 years of experience and wisdom based on lessons learned from numerous starts and stops of the change process will be presented for the initiation of a configuration management process. The result will be a personal point of view that will be both inspiring and thought provoking.

Mr. Frank Frisina has engineered, designed, maintained, and constructed hydro, fossil power generating projects and has designed nuclear power generating projects. After 34 years, Mr. Frisina continues to improve maintenance business processes. He is a key player of the New York Power Authority's enterprise asset management program. He instituted an EAS program with electronic links to timesheets, financials, job plan standards, and lock out/ tag out programs, among several other business process improvements. Mr. Frisina has earned a BS and a MS in Electrical Engineering, and a MBA in Finance. He has received a US Patent for Job Plan Business Process and has a patent pending for lock out/ tag out business process. He is certified in work estimating and configuration management. Mr. Frisina is a registered Professional Engineer in New York State. He has held several positions with the New York Power Authority and is presently a Senior Performance Engineer.

Auto-trol is a Sponsor of the 19th Annual CMII Conference



Auto-trol Technology's KONFIG Product Suite, including the four-star rated KONFIG, CMII, solution and the KONFIG, Software Manager, (KONFIG SM) application, provides a proven off-the-shelf solution for companies wishing to implement the CMII process. The highly scalable KONFIG Product Suite provides a comprehensive, web-based, enterprise capable CM solu-

tion. Utilizing KONFIG, organizations of all sizes can have a single solution for hardware CM (e.g., airplanes, ships, circuit boards), software CM, data and document management, product lifecycle management, and network configuration management in a seamless solution. This unified product approach is unique within the industry, ensuring that organizations around the world have a comprehensive, easy-to-use commercial-off-the-shelf (COTS) solution for all of their CM needs.

For further information, please visit us as www.auto-trol.com.

UGS is a Sponsor of the 19th Annual CMII Conference

UGS Teamcenter (www.ugs.com/teamcenter/) powers innovation and productivity by connecting people and processes with knowledge. Teamcenter's comprehensive portfolio of proven digital lifecycle management solutions is built on an open PLM foundation. Teamcenter, winner of the INDUSTRY-WEEK Technology of the Year Award for 2005, is the de facto standard for PLM deployments, and is backed by UGS' leadership in delivery. Teamcenter solutions power companies' strategic business initiatives, including new product development and introduction (NPDI); global product development; global manufacturing; maintenance, repair and overhaul (MRO); strategic sourcing and regulatory compliance. Teamcenter solutions link users with secure, global access to a single source of product knowledge, enabling process excellence throughout the lifecycle.



Agile Software is an Exhibitor at the 19th Annual CMII Conference

Agile Software Corporation (NASDAQ: AGIL) helps companies drive profits, accelerate innovation, reduce costs, and ensure regulatory compliance throughout the product lifecycle. With a broad suite of enterprise class PLM solutions and its time-to-value focused implementations, Agile helps companies get the most from their products. Alcatel, Bayer, Dell Inc., Flextronics International, Foxconn, Harris, Hitachi, Leapfrog, Lockheed Martin, Magna Steyr, Playtex, Siemens, Quanta, QUALCOMM and ZF are among the over 10,000 customers in the automotive, aerospace and defense, consumer products, electronics, high tech, industrial products, and life sciences industries that have licensed Agile solutions. For more information, call 408-284-4000 or visit www.agile.com.

CMstat is an Exhibitor at the 19th Annual CMII Conference



CMstat provides the in-depth Configuration & Data Management functionality needed to “Manage and Control” continuously changing product information throughout the Product Life Cycle. By gathering product information from disparate locations and placing it in an intelligent central repository we call the Database of Authority, CMstat transforms data into usable information.

Security, Control, Visibility and Collaboration are the keys to managing your products and ensuring timely and accurate deliverables. CMstat delivers the necessary tools in a single COTS package. Scalable, Affordable and Rapidly Deployed, CMstat implementations requires “No Programming” and minimal IT support, making it the ideal solution for large and small businesses.

Visit www.cmstat.com and see why the world’s largest defense contractors rely on CMstat.

Intergraph is an Exhibitor at the 19th Annual CMII Conference

Intergraph Corporation (NASDAQ: INGR) is the leading global provider of spatial information management (SIM) software. Security organizations, businesses and governments in more than 60 countries rely on the company’s spatial technology and services to make better and faster operational decisions. Intergraph’s customers organize vast amounts of complex data into understandable visual representations□

ture and millions of people around the world. For more information, visit www.intergraph.com.



Spescom is an Exhibitor at the 19th Annual CMII Conference

Spescom Software Inc develops, markets and supports a range of solutions based on eB™, its powerful content and configuration management platform.

eB provides extensive enterprise content management (ECM) functionality together with best-of-breed configuration management capabilities in a single integrated environment and was one of the first companies to adopt the CMII standard. Although widely used in manufacturing and defense/aerospace environments, Spescom’s major thrust has been to apply CMII best practice solutions to asset intensive industries such as utilities, transportation, local government and process industries. These solutions enable the effective management of change across the enterprise as well as ensuring improved regulatory compliance and operational effectiveness.

For further information, please visit us at www.spescomsoftware.com or email info-us@spescom.com.